

TERMS AND CONDITIONS FOR "ADVANTAGE PLUS" Program

1. DEFINITIONS

For the purposes of these terms and conditions:

- a. "RCL" shall mean Reliance Capital Limited including its successors and permitted assigns.
- b. "Customer(s)" shall mean such person who have been approached by Plat5/IHO in association with Reliance Capital Limited.
- c. "Customer Agreement" shall mean the Primary Terms and Conditions stipulated in the Agreement which governs the usage of the Credit Card/Financial Product by RCL.
- d. "Delinquent Account" means an account of the Customer who has payments which are past dues or which, in the sole opinion of RCL, has unsatisfactory credit standing.
- e. "IHO" shall mean INDIAN HEALTH ORGANISATION PRIVATE LIMITED having its office at 9/5 NEHRU ENCLAVE EAST NEW DELHI 110019.
- f. "Primary Terms and Conditions" shall mean the terms and conditions applicable to the Credit Card in addition to these terms and conditions.
- g. "Program" shall mean the Program more particularly described in Clause 2 below.
- h. "IHO HEALTH PLAN CARD" shall mean a CARD issued by IHO.

Capitalised terms used but not defined herein shall have the meaning assigned to them as in the Primary Terms and Conditions.

2. PROGRAM

The Program is open to Customers who are resident Indian nationals, unless otherwise notified by the RCL.

- i. RCL in association with PLAT5/IHO offers to Customers the Health Plan Card under which the Customers are entitled to receive certain free and subsidised services from Medical Professionals / Organisations / Institutions / Pathology Labs / Radiology Labs / Others, who have done so for the cause of promoting high quality & affordable health care in India (i.e. for societal cause & not for promoting their practice in any way). The various benefits offered are:

- a. Dental Benefits:

- 1. No consultation fees charged by any dentist

2. 50% off on any Cleaning and X-rays at dentists
3. 30% (min 25%) off on ALL dental treatments

b. Medical Benefits

1. 2 consultations absolutely free with any empanelled doctor
2. 25% (min 20%) off on any further treatments with Doctor within clinic

c. Radiology/ Pathology Benefits

1. 30% off on all pathology or radiology tests

d. Doctor on Call - Member can call up IHO helpline during working hours who shall in turn tell customer number of empanelled IHO doctor, with whom customer can take basic consultancy inputs over the phone.

- ii. In addition, the Advantage Plus Program brings along an exclusive Polo Club watch as an enrolment gift for the Health Plan card.
- iii. The customer also gets a voucher entitling to a 'to & fro domestic flight' for select sectors, as another benefit of the Advantage Plus program.
- iv. Each of the Health Plan Cards would be valid for 1 year. The empanelled doctor/consultant shall not render any services/subsidised services to the Card holder after the expiry of the Card. In case the member approaches the doctor/consultant after expiry of the Card, he shall be responsible for payment of full fees (even for a previously continuing treatment or for a continuing/existing ailment).
- v. In order to receive medical services at the subsidised fee, a Member must present his / her Membership Card to the IHO empanelled Medical Service Provider / others before services are rendered & agree to the applicable fee accordingly.
- vi. Members must pay for the medical service provider directly at the time of Service unless otherwise agreed upon between Medical Service Provider and the Member.
- vii. All medical, dental and / or other health care services is the responsibility of the treating Medical / Dental Service provider, to be carried out in consultation with the Member. Selection of the Medical / Dental Service provider & services/treatments to be taken is finally the responsibility of the Member and is not based on any representations or recommendations by IHO.
- viii. If a Member wishes to confirm the current fee for a particular Dental or Medical service provider, he / she should first contact the Customer

Care Number of IHO for guidance. For medical requirements the Health Plan Member shall call the inbound helpline of IHO from 10 am to 6 pm on all working days & ask for the certain specialised doctor type. IHO Helpline will give options of various Doctors along with their location, exact offer, qualification, contact details, experience etc. Member shall take appointment with the Clinic directly. The choice of Doctor and Treatment is at the discretion of the Member. The role of IHO is to facilitate the process of providing access the panel of doctors.

- ix. The offer to the Customer does not include all medical specialisations and treatments.
- x. Each IHO Health Plan Card is applicable for one person. It is not transferable & cannot be used by any other member.
- xi. The Program described herein and the terms and conditions indicated herein below are at all times to be read along with terms of the Customer Agreement and such other terms and conditions that RCL/Plat5/IHO may deem appropriate in its sole discretion from time to time.
- xii. This Program is administered by PLAT5 and shall be valid until the expiry of Program Period, namely one year from the month of issuance of the card.

2. TERMS AND CONDITIONS

- i. Once the Customers meet the prescribed requirements, Plat5 shall send the Health Plan Card to the eligible Customers.
- ii. The Customer must be over 21 years of age to be eligible to use the Health Plan Card. All Customers should ensure that they hold a valid ID proof, if necessary.
- iii. An IHO Member is defined as an individual who has a valid and current IHO Health Plan Card issued by Indian Health Organisation Pvt Ltd.
- iv. The Terms & Conditions of the IHO Health Plan Card, the doctors empanelled with IHO & the offers made on the IHO Health Plan Card may periodically change. Members are hence requested to check for these changes on the website & by calling IHO on its help line numbers on a regular basis or by visiting www.indianhealthorganisation.com . Usage of the IHO Health Plan Card by the Card Holder (IHO Member) implies that the Card Holder agrees to the terms and conditions of Service & other terms as incorporated herein and understands that these terms govern the use of IHO's Health Plan Card. All IHO members are understood to have read (on their own behalf and on behalf of their dependents/family members) the following terms and conditions and agree to abide by these Terms of Use.

Indian Health Organisation reserves the right to modify, alter or otherwise update these Terms at any time and all Cardholders agree to be bound by such modifications and/ or updates. The Members are entitled to receive certain free and subsidised services from Medical Professionals / Organisations / Institutions / Pathology Labs / Radiology Labs / Others, who have done so for the cause of promoting high quality & affordable health care in India (i.e. for societal cause & not for promoting their practice in any way).

In order to receive medical services at the subsidised fee, a Member must present his / her Membership Card to the IHO empanelled Medical Service Provider before services are rendered & agree to the applicable fee accordingly. Members must pay for the medical service provider directly at the time of Service unless otherwise agreed upon between Medical Service Provider and the Member. If a Member wishes to confirm the current fee for a particular Dental or Medical service, he / she should first contact the Customer Care Number of IHO for guidance.

MEMBERSHIP TERM: Once the initial "Membership Fee" and any enrollment, processing or other fee is paid and received, a Member will be entitled to the subsidised medical services during the membership period as defined by the expiry date given on the face of the Indian Health Organisation Health Plan Card (from the date of activation). Validity of the Card is 12 months or as otherwise stated on the valid / active IHO Health Plan Card. The empanelled doctor/consultant shall not render any services/discounted services to the Member after the expiry of the Card. In case the member approaches the doctor/consultant after expiry of the Card, he shall be responsible for payment of full fees.

- v. **RENEWAL OF MEMBERSHIP:** It is the responsibility of the member to ensure that IHO receives the payment for renewal of membership renewal at least four weeks prior to the Card expiry. IHO is not responsible and assumes no liability for any disruption of service in case the payment gets delayed or the payment cheques are dishonoured. In case of dishonoured cheques, a penalty will be charged. Membership will remain suspended till the realization of the payment.

MEMBERSHIP RENEWAL: The charges for renewal can be confirmed by calling the IHO Help Line numbers a month in advance of the expiry date. Kindly note that any treatments being offered at subsidised rates will not be offered at these rates by the medical practitioner, once the Card validity has lapsed.

- vi. The IHO Health Plan & its empanelled Medical Practitioners do not cover all procedures, treatments, services and surgeries and the member can confirm the procedures and surgeries by calling the IHO helpline. In case the empanelled doctor is unable to provide services/appointment for any reason whatsoever, IHO shall provide an

alternate option for the same on best effort basis and IHO liability shall be restricted to the same.

- vii. IHO has, on a best effort basis, tried to ensure that all empanelled medical practitioners are adequately qualified & offer a high standard of service. However, IHO shall not be responsible for their advice/treatment/level of services.
- viii. In case an existing empanelled IHO doctor/consultant/practitioner is removed from the panel, IHO shall empanel or refer an alternate medical practitioner/doctor/consultant for the same and its liability shall be limited to the same.

There will be no priority of treatment for any Card holder and the Card holder shall himself be responsible for seeking an appointment with the doctor/consultant. When a Member calls the IHO Helpline, he/ she will be given options based on his/ her requirements; post this, the Member will then directly take appointments with any of the doctors.

- I. The number of free consultations for a Member will be limited to two (02) per doctor per membership term. The two free consultations per membership term will be offered by all empanelled doctors. Once a member goes to a doctor, He has to show the Card in advance and discuss fees before treatment starts.
- II. The treatment covered under the IHO HEALTH PLAN shall be limited to in-clinic treatment by the empanelled doctor and shall not cover treatment at any other facility or by any other specialized/referred doctor/visiting doctor/consultant.
- III. LOST CARD: In case of loss of Membership Card, a Duplicate Card may be issued at the nominal charges of Rs. 500 /-. The tenure of the membership will remain as specified in the initial membership Card.

IHO HEALTH PLAN Members are advised to address their complaints, if any, to IHO customer service representatives. However if a Member is not satisfied, he/she may write to IHO at IHO's corporate office address or mail IHO at service@indianhealthorganisation.com

The Member's rights or duties under this Agreement may not be assigned or delegated without the prior express written consent of IHO HEALTH PLANS. Member agrees that he / she will use his / her Plan or Program Membership only for his / her personal benefit or for the benefit of his / her Family Members who each have individual IHO Health Plan Cards for themselves (in case of Family plan). The Member is responsible for paying Dental & Medical Service Providers and / or vendors / others for all services rendered directly unless otherwise agreed upon by the Member and Medical / Dental / other Service Provider or vendor. IHO HEALTH PLANS is in no way responsible for the dental / medical / other services provided by a Medical / Dental practitioner or vendor.

The IHO HEALTH PLANS Card provides the Member access to a network of voluntarily participating medical professional / dentists & other medical practitioners / vendors who are independent practicing professionals. Participating providers are independent contractors in private practice and are neither employees nor agents of IHO HEALTH PLANS and / or its parents, subsidiaries or affiliates ("Indian Health Organisation (P) Ltd"). The availability of any particular provider or service cannot be guaranteed, and provider network composition is subject to change without notice. IHO HEALTH PLANS does not provide medical, dental or any other treatment and is not responsible for outcomes. All medical, dental and / or other health care services is the responsibility of the treating Medical / Dental Service provider, to be carried out in consultation with the Member. Selection of the Medical / Dental Service provider is finally the responsibility of the Member and is not based on any representations or recommendations by IHO.

The medical & dental practitioners (& other vendors) have agreed to offer their services at subsidised fee for the cause of increasing health awareness, specifically preventive health care & nowhere does it construe that the empanelled doctors and professionals are doing so for commercial reasons. The term "Subsidised Fee" means a service that is available to a Member at a lower cost from fees normally charged by the provider and for which the Member is solely financially responsible. The Member understands that all payments to providers are due and payable at the time of service. In order to access Reduced Fee Services, the Member must present his / her Membership Card at the provider's office at the time of his / her appointment.

- IV. The Member should clarify all rates and fees before going forward with any consultation or treatment with the IHO empanelled medical practitioners & should also clarify the subsidised rates in advance (& all other details about the treatment or check up or test, etc) & be satisfied about the same before starting the treatment. IHO shall not participate or be responsible for any dispute on the same (related to rates and subsidised rates once the treatment has started & costs have been incurred). If a particular medical practitioner does not offer the subsidised rates as per the IHO Member's satisfaction, the Member should contact IHO Helpline numbers & IHO will refer the Member to other Medical Practitioners empanelled with IHO. IHO will not be responsible for providing any compensation to the IHO Member for the charges levied by the medical practitioner empanelled with IHO.
- V. IHO AND/OR RCL IS NOT A MERCHANT, MANUFACTURER, OR PROVIDER OF THE DENTAL & MEDICAL SERVICES. IHO HEALTH PLANS DOES NOT GIVE ANY WARRANTY, EXPRESS OR IMPLIED, AS TO DESCRIPTION, QUALITY, FITNESS FOR ANY PARTICULAR PURPOSE, PRODUCTIVENESS, OR ANY OTHER MATTER, FOR ANY SERVICES OR MERCHANDISE PURCHASED OR RECEIVED BY A MEMBER FROM A MEDICAL PRACTITIONER, DENTIST, PATHOLOGY LAB / RADIOLOGY LAB/ PROVIDER OR VENDOR THROUGH HIS / HER MEMBERSHIP. IN THE EVENT THAT ANY PRODUCT OR SERVICE PURCHASED OR RECEIVED BY A MEMBER IS DEFECTIVE, OR OTHERWISE UNSATISFACTORY, THE MEMBER WILL DEAL DIRECTLY

WITH THE PROVIDER, SELLER, MERCHANT, VENDOR OR MANUFACTURER OF THE PRODUCT OR MEDICAL / DENTAL SERVICE FOR ANY REPAIR, EXCHANGE, REFUND OR SATISFACTION OF CLAIM.

- VI. IHO & the Medical Practitioners empanelled with IHO reserve the right to revise their charges at any time. Any pre-existing offers at the Medical Practitioners or Laboratories/ Clinics are independent and the Medical Practitioners or Laboratories/ Clinics may choose not to offer IHO Members any further benefits on such services, packages or existing offers.
- VII. Each Member, for himself / herself, and on behalf of any Family Member who uses the services under the Health Card hereby forever releases, acquits and discharges each of IHO and/or RCL and its employees, officers, directors, agents and affiliates from any and all liabilities, claims, demands, actions and causes of action that such Member or his / her legal representative(s) may have by reason of any damage or personal injury sustained as a result of or during the course of the use of any medical / dental service/ Other services.

IHO HEALTH PLANS offered by Indian Health Organisation Pvt Ltd are not health insurance policies. The Card provides subsidised services through its empanelled doctors at certain health care centers. The Card holder is obligated to pay for all health care services from those Medical / Dental Service Providers who have contracted with IHO HEALTH PLANS for providing services under the empanelment agreement.
- VIII. IHO Health Plan Card is not transferable and may not be used in conjunction with any other offer.
- IX. IHO and/or RCL shall not guarantee availability of a Doctor on the selected dates/city/services required by the Customer.
- X. No Card shall be accepted when photocopied, torn, cut, not within validity period, without member name on Card, visibly damaged or illegible. IHO & its empanelled Doctors reserve the right to refuse the Card if presented by people other than those to whom they were issued.
- XI. Member also receives a Polo Club watch as an enrollment benefit along with the welcome kit sent. Along with the watch, a warranty card is also enclosed. In case of any issues with the performance of the watch, the Member has to liaise with Polo directly.
- XII. RCL clarifies that the Card that is issued to Customer(s) cannot be used in conjunction with any alternative offer or promotion whatsoever and the offer is for individual usage by the said Customer only. Further, RCL clarifies that the Card is non transferable/ non negotiable/ non endorsable and cannot be sold, resold, exchanged or redeemed for cash or any other alternative form whatsoever.

- XIII. It is also clarified that taxes (if any) with regard to the offer including but not limited to, service charges, etc. are to be borne by the Customer(s). Further, the amount charged against/towards these taxes/charges are subject to change due to various circumstances beyond RCL/IHO's control and RCL and/or IHO shall not be liable for the same.
- XIV. No refund of any amount paid by the Customer under the offer shall be made after the Card has been issued to such Customer. RCL shall not have any liability whatsoever over the aforesaid refund and any Customers' complaints or claims thereof shall lie exclusively with Plat5.
- XV. It is clearly stated that RCL shall in no circumstances whatsoever be liable for any services related to the offer including but not limited to the dispatch of the Health Plan Card, receipt thereof by the Customer(s), damage, mutilation or loss of Card during mail transit, etc. RCL's responsibility under the offer is limited to communicating the details of the offer to the Customer in association with Plat5/IHO. RCL shall not be liable for any loss or damage whatsoever that may be suffered, or for any personal loss or injury that may be suffered (including loss of life) to an Customer directly or indirectly, by use or non use of any other products/services offered under the offer.
- XVI. RCL does not hold any warranty or makes any representation with regard to the delivery, quality, availability, merchantability or suitability of the services as may be offered under the present offer and RCL shall not entertain or be responsible for any communication in this regard. Under the offer, all doctors/ services/treatments shall be subject to availability, for instance during special events, conferences, festivals, availability of doctors / dates may be more restricted.
- XVII. The Terms & Conditions as stated herein are not exhaustive and can be modified, altered by RCL in its sole discretion at any time whatsoever (& updated Card terms should be regularly viewed on www.indianhealthorganisation.com). IHO reserves the right at any time without previous notice to add, alter, modify, change or vary all or any Terms and Conditions, including the number of Customer(s) to be identified, any charges that may be levied in light of provision of the offer, etc. Nothing contained herein amounts to a commitment by RCL to conduct further, similar or any other scheme.
- XVIII. The availing of the of the offer by the Customer(s) is voluntary and if any Customer(s) choose not to avail the offer, then he/she may inform/intimate Plat5/RCL in this regard in the manner as indicated from time to time. The availing of the offer shall be strictly in accordance with applicable law, including any amendment, modification or re-enactment thereof. RCL reserves the right to refuse, revoke and/or discontinue the offer to any Customer without having to cite any reason and/or any other obligation whatsoever towards the said Customer. Further, the Customer may be contacted by RCL and/or its associates, designated Third Parties, through various medium, including but not limited to e-mails, SMS, monthly statements, etc.

- XIX. That RCL and PLAT5/IHO reserve the right to change/ modify/ withdraw/ suspend/cancel the offer without prior notice and without assigning any reason thereof.
- XX. The Customer understands and acknowledges that it is their duty to follow all laws, rules, regulations, notifications, circulars and guidelines issued by the Government of India and/or the Reserve Bank of India ("RBI") and/or any other relevant statutory authority including without limitation the Exchange Control Rules and Regulations of the RBI (the Exchange Control Regulations), in relation to the usage of the Card, including in terms of the Customer Agreement.
- XXI. The Customer hereby understands and gives his/her irrevocable consent for personal information relating to the Customer to be exchanged with IHO for the purpose of the present offer under the aforesaid Program.
- XXII. By the act of using the Card, the Customer shall be deemed to have read, understood and unconditionally accepted these terms & conditions contained herein and further agreed to be unconditionally bound by these terms and conditions.
- XXIII. The instructions with regard to usage under the offer and all the other information stated on the Card and on www.indianhealthorganisation.com also form part of the terms and conditions of this offer and Customer shall be deemed to have accepted them unconditionally.
- XXIV. All claims made by Customers in relation to the offer that do not comply with these terms may, at RCL's and IHO's sole discretion, be disqualified. In the event that any claim is disqualified then the Customer shall forthwith return any Card issued pursuant to such claim to RCL/IHO.
- XXV. IHO and RCL and its authorized agents have no responsibility for the administration of the Docotrs/laboratories and will not accept any complaints regarding the quality or performance thereof.
- XXVI. By accessing the empanelled doctors, the bearer of the Card agrees in full with these regulations.
- XXVII. IHO reserves the right to reject any request submitted in contravention of these terms and conditions.
- XXVIII. It is expressly stated that RCL shall not be liable/responsible for the products and /or services presented/issued/sold/delivered by PLAT5 and or IHO.
- XXIX. In case of any contrary clause existing between the present terms and the Primary Terms & Conditions of the Customer Agreement, in such case the latter shall prevail.

XXX. In case of any dispute regarding the program, and/or incidental or ancillary to it, between the customer, RCL and/or IHO, in such case, the dispute shall be subject to be referred to Arbitration, to be conducted by a Sole Arbitrator, appointed by RCL, and shall be in accordance with the Arbitration and Conciliation Act, 1996, as amended from time to time. Arbitration shall be conducted at New Delhi, and the language of Arbitration shall be English.

Terms and Conditions – for the 'Advantage Air Ticket'

1. The Customers in order to avail of his free flight entitlement, needs to send the completed, Booking Request Form, directly to Heritage Holidays Pvt. Ltd. (hereinafter referred to as "PLAT5"). RCL is not liable or responsible for the same in any manner.
2. A minimum of 21 days notice before travel is required. The completed Booking Request Form shall be submitted to PLAT5 at Heritage Holidays Pvt. Ltd. F-138 first floor, Rajouri Garden, New Delhi-110027, before the last date of submission of voucher (which is mentioned on every booking request form).
3. The Customer hereby further understands and agrees that PLAT5 is solely responsible for all activities relating to servicing of this offer, including and not limited to, arranging of tickets in accordance with Customer preferences, interacting with eligible Customers, dispatching and delivering of Customer tickets, etc.
4. On receipt of your Advantage Flight Booking Request Form, PLAT5 shall contact the Customer within 15 working calendar days, to confirm availability. And claim any extra charges such as additional passenger amount, supplements or taxes (as specified herein below). PLAT5 shall be solely liable for all /any representations / warranties / communications made during the conversation.
5. RCL does not hold any warranty or make any representation of the delivery, quality, merchantability or suitability of the Air Tickets and / or any other products / services as may be offered under the offer.
6. The Customer hereby understands and gives his/her irrevocable consent for personal information relating to the Customer to be exchanged with PLAT5.
7. It is expressly stated that RCL shall not be liable/responsible for the products and /or services presented/issued/sold/delivered by PLAT5 and or IHO.
8. Any dispute / complaint must be addressed by the Customer in writing to PLAT5 directly RCL shall not entertain any communication in this regard.
9. All flights must be direct to the destination airport. The Customer shall not have a choice in airline and the airline shall be decided by PLAT5.
10. The destination of the return flight has to be the outbound city. For example, if the Customer is booking a flight from Mumbai to Bangalore, then the return flight shall be from Bangalore to Mumbai. The return flight cannot be booked from any other city.
11. Airport / fuel surcharge and other taxes, passenger service charges, airline failure insurance and other surcharges levied by the airline or travel organizers are excluded. The said taxes / charges including any other Taxes / charges levied shall have to be paid by the Customer to PLAT5 on the confirmation of the flight. The Customer hereby understands that these taxes

- / charges are subject to change due to circumstances beyond PLAT5's control and PLAT5 shall not be liable for the same. The customer shall stand to pay these charges which are applicable on the date of flight
12. The customer needs to fill up the booking Form by giving 3 options of dates as well as destinations as per his choice.
 13. Flights will be subject to promotional availability. The Customer hereby understands that during special events and festivals, flight availability may be more restricted. Where a particular flight is not contractually available, PLAT5 shall offer an alternative flight with another airline.
 14. Only one Advantage Flight Booking Request Form may be filled up per eligible customer and per booking. By the act of filling up of the Advantage Flight Booking Request Form, the Customer shall be deemed to have read, understood and unconditionally accepted the Terms & Conditions and further agreed to be unconditionally bound by the Terms and Conditions.
 15. Only the eligible customer may fill in the details on the Advantage Plus Flight Booking Request Form.
 16. Advantage Flight Booking Request Form is not transferable and cannot be sold, resold or redeemed for cash. There is no cash alternative this offer. All reservations are strictly subject to promotional availability.
 17. No cancellations or amendments are possible after confirmation of your booking. In case the 3 destination choices and 3 date choices are not available, then you may give PLAT5 alternate destinations and dates.
 18. The Customer hereby expressly acknowledges and undertakes that RCL and PLAT5 cannot be held responsible for any alterations to the flight schedules.
 19. All journeys must be completed before the "Date by which travel must be completed" this date is mentioned clearly on the Booking request form. No flight reservations shall be permitted if they are mentioned this period.
 20. The booking instructions (how to book) and all the other information are stated in the Advantage Flight Booking Request Form also form part of the terms and conditions of this offer.
 21. Any person taking advantage of this promotion does so, upon complete acceptance of the Terms and Conditions. Claims that do not comply with these Terms and Conditions may, at RCL's and PLAT5's sole discretion, be disqualified.
 22. PLAT5 and RCL reserve the right to refuse to redeem the Advantage Flight Booking Request Forms if submitted by persons other than those to whom they were issued. RCL shall not be held responsible for any claims for booking request forms that are lost, misdirected, incomplete, illegible, late or mutilated.
 23. Advantage Flight Booking Request Forms cannot be used in conjunction with any alternative offer or promotion.
 24. Proof of posting is not proof of receipt. Eligible Customers should get in touch with PLAT5.
 25. The Customer hereby understands that this is a Limited Period Offer.
 26. RCL and PLAT5 reserve the right to change/ modify/ withdraw/ suspend/cancel this offer without prior notice and without assigning any reason thereof.
 27. The present offer is administered by PLAT5.

The Flight Booking Request Form Terms & Conditions are subject to Indian Law and the exclusive jurisdiction of the New Delhi Courts.

Additional Terms and Conditions – 'Advantage International Leisure Offer'

- a. Free 'Sports ' Offer: For any sporting event that customer watches outside India, PLAT5 shall reimburse the customer up to Rs 10,000 against the ticket cost for the stadium for customer only, as a special gesture All the customer needs to do is send a proof of watching this event live at the venue and PLAT5 shall send across a draft of up to Rs 10,000 or the actual cost which ever is lower to the customer within 60 days of receiving proof of the same. This voucher shall have a 12 month validity.
- b. Free 'Cruise ' Offer: For any cruise that a customer takes with a companion outside India, PLAT5 shall reimburse the customer up to Rs 10,000 against the cruise cost for the customer only, as a special gesture All the customer needs to do is send Plat 5 a proof of having gone on the cruise & PLAT5 shall send across a draft of up to Rs 10,000 or the actual cost which ever is lower to the customer within 60 days of receiving proof of the same This voucher shall have a 12 month validity.
- c. Free 'Amusement Park' Offer: For any visit to the amusement park done by the customer, PLAT5 shall reimburse the customer up to Rs 10,000 against the entry cost for the customer only , as a special gesture All the customer needs to do is send a proof of going to the amusement park and PLAT5 shall send across a draft of up to Rs 10,000 or the actual cost which ever is lower to the customer within 60 days of receiving proof of the same. This voucher shall have a 12 month validity.
- d. It is expressly stated that RCL shall not be liable/responsible for the products and /or services presented/issued/sold/delivered by PLAT5 and or IHO.

The Customer in order to avail the International Leisure offers as described in above paras would be required to purchase the ticket/PACKAGE directly from the organisers and not through PLAT5 CONSULTANCY PVT. LTD. PLAT5 CONSULTANCY PVT. LTD. shall after verifying the ticket and subject to the terms and conditions contained herein shall directly send the holiday voucher to the customers directly for the offers. The offers can be taken if the proof of availing any of these offers is sent along with the booking voucher before the voucher expiry date.

All terms and conditions stated herewith are subject to Indian Law and the exclusive jurisdiction of the Courts in New Delhi.